TERALBA INDUSTRIES PTY LTD – WARRANTY AGAINST DEFECTS

- The warranty period for the goods manufactured by us or any company related to us is one (1) year after its delivery to you.
- The warranty period for repairs effected or replacement parts provided under this warranty is one (1) year from date of repair or replacement.
- The warranty period on each item of goods purchased by us which are not manufactured by us or any related company is as given by the supplier of that item.
- We will repair, replace or at our option, refund the price of any of the goods found to be defective during the warranty period.
- You must notify us in writing of the claimed defect promptly after you become aware of it.
- Please send details of your claim to Teralba Industries Pty Ltd, PO Box 1639 Campbelltown NSW 2560 Australia.
- We have no responsibility for damage caused to the goods or fault in performance of the goods due to:
  (a) Ordinary wear and tear; or
  (b) Unintended, incorrect or inappropriate use, misuse, abuse, or improper storage, installation, maintenance, operation or repairs by you or by any person not under our direct supervision.
- You may only claim on this Warranty Against Defects if you:
  (a) Comply with our terms and conditions of sale; and
  (b) Use the goods in accordance with the Operation and Maintenance Instruction Manual; and
  (c) Use the goods only for their intended purpose.
- Unless otherwise agreed, you must bear all transportation costs, expenses and risks associated with the return of the defective goods for warranty repair or replacement.
- The warranties provided to you under this Warranty Against Defects are given for your benefit only and do not apply if the goods are on-sold, or if ownership or possession of the goods passes to a third party.
- The benefits to you given by this warranty are in addition to the other rights and remedies under a law in relation to the goods or services to which the warranty relates.
- Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or a refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.